Together Credit Union – Form for Requests under CCPA/CPRA

INSTRUCTIONS: This form is used for submitting a "Request to Know," a "Request to Delete," or a "Request to Correct" under the California Consumer Privacy Act of 2018 ("CCPA") as amended by the California Privacy Rights Act of 2020 ("CPRA"). Residents of California have a right to know what personal information is being collected or shared about you, a right to seek correction of any inaccurate personal information about you, and a right to seek deletion of personal information about you (excluding certain information that is excepted from deletion). More information about these and other rights can be found on togethercu.org at the footer link "Privacy Choices of CA Residents".

Request Background Information

Do you have an online account with Together Credit Union? (Select one) Yes _____   No_____

If not, but you do have an account with Together Credit Union, list your account number: _____.

To submit a request, call us toll-free at 1-800-320-0462 OR use the online interactive webform which can be found at here. Additional alternative methods to submit a completed form include:

a) Mail a copy to us at:
   Together Credit Union, Attention: Compliance Department 423 Lynch Street, Saint Louis, Missouri 63118;
b) Submit a notarized request in-person at a Together Credit Union branch office located in California.

Please provide us with the information of the person associated with the Personal Information under this request:
Complete for all requests:

_____
Name: (Last)   (First)   (Middle Initial)   (Suffix)

_____
Mailing Address

_____
City   State   Zip

Complete only if above named person does not have an account with Together Credit Union:

_____
Email   Telephone

Type of Request (Select as applicable)

_____ I want details concerning Personal Information that has been collected, disclosed, or shared. ("Request to Know") Specifically, I want to know (1) what categories _____ of personal information have been collected or shared, or (2) I want to know what specific pieces _____of personal information have been collected.

_____ I want to delete Personal Information you collected about me, subject to applicable exceptions. ("Request to Delete")

_____ I want to correct Personal Information you collected about me that is inaccurate. ("Request to Correct")

If you have an online account, any response or correspondence may be sent there. Otherwise, our response and correspondence will be sent to your (select one) address __ or email___.

Response Timeline

We will send you confirmation within 10 business days of receiving your request and explain how your request will be processed. If we are able to verify your identity, we will provide a response to your request within 45 days. We will contact you before the expiration of that period if we need additional time.

I affirm and attest that I am the individual whose name is stated above, or that I am authorized by the individual whose name is stated above to perform this request, and that the above named person is currently a California resident and over thirteen (13) years of age, or is the parent or guardian of a child under 13 years of age.

_____

(Signature)   Date (*MM/DD/YY*)

_____

Name (Print)

I am (select one) the individual _____ making the request, an authorized agent* for the individual _____, or a parent or guardian of the individual who is a minor of 13 year of age or younger _____.

*If you are an authorized agent, pursuant to the CCPA/CPRA regulations, please supply Together Credit Union with a copy of the signed written permission authorizing you to act on the behalf of the individual listed for whom you are making this request. Please upload a copy of the written permission with any electronic submission, or produce a copy of the signed written permission with the request either in person or via mail as denoted in the "CCPA/CPRA Limited Power of Attorney" form located in any California branch location. If you fail to supply such signed written permission, then Together Credit Union may deny this request.